

# **DAS I/3 INTERIM CUSTOMER COUNCIL MEETING**

August 17, 2006

## **Members Present:**

Roger Stirler, Department of Education; John Baldwin, Corrections; Charlie Smithson, Ethics (via phone); Steve Mosena, Department of Human Services; Rich Jacobs, Department of Revenue; Peggy Sullivan, Judicial; Carl Martin, AFSCME;

## **Members Absent**

Joel Lunde, DOM  
Mike Marshall, Legislature  
Penny Westfall, ILEA – Excused

## **Guests**

Lori McClannahan, DAS-I/3; Sharon Sperry, DAS-I/3; Deb Madison-Levi, DAS; Cal McKelvogue, Revenue; Nancy Williams, DAS/GSE, Jay Cleveland, DAS; Pat Deluhery, DAS; Laura Riordan, DAS; Jess Benson, LSA; Deb Madison-Levi; Lana Morrissey, DAS Finance; Leon Schwartz, IPERS, John Hove, DAS.

## **Call to Order**

Meeting called to order by Chairman Roger Stirler at 1:30pm.

## **Approval of Minutes – June 8, 2006**

Correction to Minutes – Page two, where it states “John Baldwin placed a motion....”. Minutes to reflect John Baldwin placed a motion to *tentatively approve and would be reviewed at the next Council meeting pending the receipt of submitted comments* the rate that generates... John Baldwin stated he supported the correction of the minutes. Steve Mosena moved to approve the minutes as corrected. Carl Martin seconded the motion. Motion passed.

## **Update on I/3 System – Sharon Sperry & Lori McClannahan**

- Working on year-end – this is a priority.
- Have received money to build a true data warehouse and are in the process of analyzing our options and how to go about that.
- Have received approval to spend the remaining project money that was for payroll to upgrade I/3 financial. We are currently on Version 3.4, the next version out is 3.7, and we will be starting that upgrade. Tentative date would be Labor Day of 2007.
- Noted the reason for the upgrade is to get to a better and more stable platform where we can run more of the purchasing and be ready for the payroll when that decision is made. We believe the 3.7 version will get us where we need to be for those items.
- Kentucky just upgraded to 3.6, West Palm Beach, Florida just upgraded from 3.1 to 3.6 with few problems. City of New York is implementing this product; they will become the biggest user now. This means there will be more players on our side to get some things done at CGI.

- Users still have needs and wants. We are always working to improve system reliability and performance and we know we need to improve the nightly cycle time. We also want to reduce costs long-term.
- Analyzing some processes to see how we can make interface files better and easier for agencies so as we continue to upgrade, the work is minimal on your part.
- Always working on production issues and trying to solve user issues.
- Working on training. We have plans for three classes and plans for some more such as an intro class, procurement, etc. There are a lot of things you can do with procurement documents outside of just GSE Purchasing that will help agencies. We are going to pilot a contracting process with DHS using procurement documents, this should happen in October.
- We are trying to reach out to our customers with training and will need the support of Council Members to help get the people to go to the training classes and use them. There are a lot of little things that can save a lot of time.
- Focusing on completing the implementation of the I/3 reporter.
- For the 3.7 upgrade, CGI has an upgrade team who will come in and help.
- Five people will be attending the CGI Conference in Seattle. Lori is running for the “steering committee”, this is the committee which approves the enhancements.

### **Review Comments Received from Customers on FY08 proposed rates**

Issues raised during the comment period (hand-out distributed – this is also available on the DAS website).

Leon Schwartz from IPERS discussed all of his comments as listed in the handout. (Handout available on the DAS website). Mr. Schwartz noted IPERS objected last year when the rates were set and the process hasn’t changed; therefore, IPERS want to express their opinions again this year. Topics included 1) Cost factors are not linked to expenditures, 2) Non-general funds subsidize the system, 3) Very old data used in the formula.

Chairman Stirler proposed to the Council that at some point in the future before the Council gets into the FY09 rate setting process, we put together another sub-group or even bring in some outside folks and take a look at this methodology to see what we can do to address some of the concerns. We are starting to see this now because we have more experience in this and we are seeing more what the full cost of operating I/3 is.

Charlie Smithson moved that we approve the FY08 rate previously set with a caveat that the Council will look any kind of distribution coming up. I would also ask Chairman Stirler to appoint a subcommittee to look at the issues raised by both Workforce Development and IPERS with an eye toward seeing if there are ways to improve the process for the next rate-setting period. Steve Mosena seconded the motion. Motion passed.

### **Agenda Items for Next Meeting – Roger Stirler**

- September meeting cancelled.

**Close and Adjourn**

Respectfully submitted,  
Nancy Williams

Approved by the Council: February 8, 2007